INSTRUCTIONS FOR REQUESTING AN IRU DISCOUNT ON YOUR AT&T WIRELESS ACCOUNT

Step 1: Complete, sign, and date the attached one page “Customer Acknowledgment.” You will be asked to write in your FAN (Foundation Account Number). To ensure that you receive the most accurate discount information you qualify for, we ask you to contact your organization’s Human Resources Department or visit an AT&T Company Owned Retail location to obtain your FAN.

Step 2: Provide a copy of one valid proof of affiliation or employment from the list below as applicable:

- Your current pay stub (not older than 60 days) which includes the name of your employer (please be sure to delete any confidential information such as Social Security Number, direct deposit bank account numbers and salary details)
- Your qualifying Affiliation/Employee Photo ID/Badge which includes the name of your organization and the expiration date
- Your qualifying Student/University Photo ID which includes the name of your college/university and the expiration date
- Your qualifying Union Member Badge/Photo ID which includes the expiration date
- Your organization’s business card (must contain an e-mail address with corresponding organization domain) (this is acceptable only in very limited circumstances as provided for in your organization’s agreement with AT&T)
- Your Medical ID for select businesses and retirees (this is acceptable only in very limited circumstances as provided for in your organization’s agreement with AT&T)

Step 3: Send the completed Acknowledgement and your proof of affiliation/employment to AT&T:

- Fax to 1-877-712-5791

For questions about the program, contact AT&T at 877-290-5451.

If you qualify for a Discount, the Discount should appear on your monthly wireless service statement within two billing cycles. The Discount ends upon the earlier of: (i) the employment/affiliation between you and your organization ends or (ii) your organization’s agreement with AT&T ends or is otherwise revised to eliminate the Discount. Limited exceptions may apply.

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CUSTOMER ACKNOWLEDGEMENT AND AUTHORIZATION RE AT&T SPONSORSHIP PROGRAM

I, the undersigned customer, request that AT&T apply a monthly service discount (the “Discount”) to my AT&T wireless service because I believe my employer, union or educational institution has a corporate agreement (“Company Agreement”) with AT&T that renders me eligible to receive the Discount. For purposes of simplicity, my employer, union or educational institution, which I identify below, is referred to as the “Company” in this Acknowledgement.

1. I represent to AT&T that I am a current employee, member or student (as applicable) of the Company and the primary wireless account holder of the Account identified below.

2. I acknowledge the Discount is conditioned on: (i) my remaining affiliated with the Company (as its employee, student or other permissible status) (“Affiliation”), and, (ii) the Company Agreement remaining in force during the time I receive the Discount.

3. I acknowledge that AT&T requires initial and continuing proof of my Affiliation, including but not limited to, photo identification, pay stubs, and/or business cards (“Verification Information”). I will provide AT&T with my Verification Information upon request. I acknowledge AT&T has instructed me to not fax, email or provide to AT&T my Social Security Number, direct deposit bank account numbers, salary detail, or my other confidential financial information in connection with this Acknowledgement.

4. I authorize AT&T to keep copies of my Verification Information during the time period that I receive the Discount.

5. I authorize AT&T to communicate with me via my work email, school email, personal email and/or SMS text messages for the purpose of requesting that I provide AT&T with my Verification Information.

6. I acknowledge that AT&T may refuse to attach or may remove any available Discount if I fail to timely establish my Affiliation, whether initially or on a continuing basis, to AT&T’s satisfaction.

7. I acknowledge that AT&T may refuse to attach or may adjust or remove any available Discount if the Company Agreement has expired, been modified to adjust or remove the Discount, or is otherwise not valid.

8. I acknowledge the Discount is conditioned on and subject to the terms and conditions of the Company Agreement and to the terms and conditions of my wireless service agreement with AT&T and may be modified and/or discontinued without notice to you. I also acknowledge that the Discount applies only to the monthly service charge of qualified wireless plans. A minimum number of employees, minimum monthly service charge for qualified plans or other requirements may apply for Discount eligibility. Discounts may not be combined. Additional conditions and restrictions apply. If I have a question about the Discount and/or my eligibility, I can contact my Company’s human resources department.

I HEREBY AUTHORIZE AND ACKNOWLEDGE ALL OF THE ABOVE

Customer Name (sign): ____________________________ Date: ______________

Customer Full Name: ____________________________ Company/School Name: ____________________________

Customer Account Number (BAN) ____________________________ Company/School FAN ____________________________

Customer Wireless Number: ____________________________ Customer Work/School/Personal Email: ____________________________

Fax application to 1-877-712-5791

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